



# Save SkyMiles

[www.saveskymiles.com](http://www.saveskymiles.com)



To the employees of Delta Air Lines:

We are Delta Medallion Flyers. Just a few months ago, most of us would never have considered flying any airline except Delta. Our loyalty reflected your incredible dedication and friendliness. Sadly, Delta's management has lost sight of the needs of its customers, the wishes of its employees and the company's responsibility to its stockholders. Management is leading the airline on a dangerous course--one that we believe will lead to disaster.

An airline is more than just dollars and cents. Cuts in services, laying off loyal employees and refusing to deal with the reality of what Delta's most loyal customers truly want are signs of serious problems within Delta's management. The SkyMiles program, once the best in the industry, is now more an insult than a benefit, and despite our attempts to help right the airline's course, we continue to get false assurances that management is doing what "we" want. What Delta management is doing is not what we want, and from conversations with many of you, we know it's not what you want, either.

Leaving an airline that you've trusted for years and employees with whom you have developed relationships is difficult. However, after realizing that Delta's management has no interest in our perspective and cares little about you or about us, we have decided to take our business elsewhere.

We are taking this opportunity to publicly thank Delta employees worldwide for the many years of kindness and service that made Delta "our airline." We may no longer be with you in the air, but we will always be with you in spirit.

We wish you well and continued safe travels.  
Signed,

*5,700 Delta SkyMiles members living all over the world and representing over three billion SkyMiles.*

For more information visit: [www.SaveSkyMiles.com](http://www.SaveSkyMiles.com)

Driving  
Every  
Loyal  
Traveler  
Away